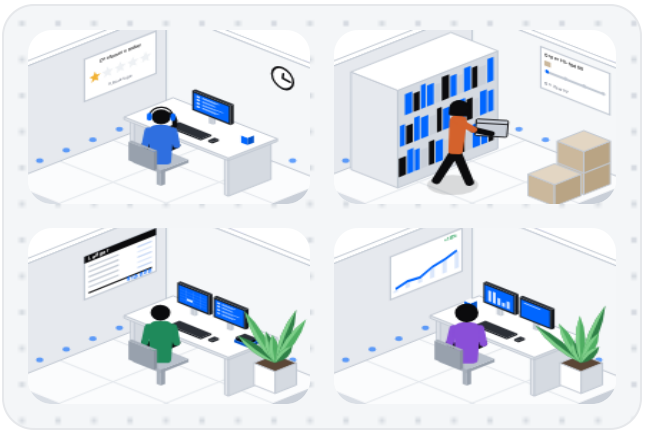
on hand ai
STAFFING

AI employees for retail and ecommerce.



Customer questions, orders, stock and the books, handled every day inside your store's own systems. A person on our team answers for every employee's work.

Online stores, shops with a website, wholesalers and brands selling on marketplaces.

What they would do for you



Support rep

from **$400** a month

- Answers “where is my order?” by email, chat and phone, with the order in hand
- Handles returns and exchanges by your policy
- Answers product questions, nights and weekends too



Order coordinator

from **$300** a month

- Checks every order and flags the odd ones
- Tracks shipments and tells customers about a delay first
- Keeps backorders and the stock count straight



Bookkeeper

from **$250** a month

- Matches every payout, fee and refund to the books
- Codes inventory, shipping and loans where they belong
- Closes the month and sends you a short report



Report analyst

from **$250** a month

- Weekly sales by brand and by product
- Slow movers and stock that isn't selling
- Margin after fees and freight, line by line

Works inside what you already use

Shopify · Amazon Seller Central · BigCommerce · WooCommerce

ShipStation · Gorgias · Klaviyo · QuickBooks Online

and 170+ more. Anything else, built in 2 business days.

Three full-time employees for $27,600 a year. Hiring them costs $143,040.

That is 81% less, before payroll taxes, benefits, sick days and the weeks it takes to hire and train someone.

Role	on hand, full-time	Hiring it
Support rep vs. a customer service representative	$10,800	$44,770
Order coordinator vs. a shipping, receiving and inventory clerk	$9,000	$47,600
Bookkeeper vs. a bookkeeping clerk	$7,800	$50,670
A year	$27,600	**$143,040**

on hand at its Full-time size, monthly, with no 1-year discount. Hiring: US Bureau of Labor Statistics, median annual pay, May 2025, pay alone. A smaller business usually needs the Part-time size, from $250 a month.

Every day

It works evenings, weekends and holidays, and doesn't quit.

No hiring

No job posts, interviews or training weeks. It starts on your systems.

Someone answers for it

A person on our team checks its work and is reachable any time.

How it starts

1

Tell us the job

About 25 minutes of your time: what the job is and which systems it works in. We connect them, read-only until you say otherwise.

2

It trains for free

It learns how your business does the job and does a first pass on every task. Nothing goes out without your OK until you're ready.

3

It works for real

One fixed price a month, no usage bills. A person on our team watches its work, answers for it, and is reachable any time.

Talk to us

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